

Georgia Department of Behavioral Health & Developmental Disabilities

# BED·B·H·D·D

Georgia Supportive Housing Association
Tenth Annual Supportive Housing Conference

Friday, November 13, 2020
Presenter: Commissioner Judy Fitzgerald



#### Health Care Environment of the Future

#### We want to move **FROM**: We want to move **TO**:

Fee-for-Service

Siloed from the INDIVIDUAL Standpoint

Siloed from a DELIVERY Standpoint

Paper Dependent System (low technology)

System-Driven Services

Bureaucratic Processes

Institution / Custodial-Based Services

Value-Based Purchasing
Whole Health and Well-Being of Individuals
Technology-Driven Health Care
Management

Consumer-Driven Individualized Services

Recovery-Based Services

Increased Understanding of Client Needs and Social Determinants of Health

Community-Based Services

3+ Years Progress

Evolving Healthcare and Housing Landscape

Georgia Commitment to Transformation

No Clear Legal Pathway or Timeline





#### SETTLEMENT AGREEMENT

- I. Introduction
- A The United States brought this action by the filing of a complaint seeking declaratory and injunctive relief against Defendants based upon alleged violations of the Title II of Americans with Disabilities ADA codified at 42 U S C § 12101 (ADA\*), and implementing regulations at 28 C FR Part 55 and Section 504 of the Rehabilitation Act of 1973. 29 U S C § 794 and implementing regulations at 45 C FR Part 54 ("Section 504").
- B. In order to resolve all issues pending between these parties without the expense risks delays and uncertainties of a trial and any appeals that might follow such a trial, the United States and Defendants agree to the terms of this Settlement Agreement as stated below.
- C. On January 15. 2009. the United States Department of Justice (DOJ) and the State entered into a settlement agreement which the United States District Court for the Northern District of Georgia entered as an order of the Court on September 24. 2010. In Civil Action No. 10 sc.CV. 119-CAP. This Settlement Agreement does not affect the validity of the January 15. 2009 agreement between the naties.
- D. On July 1, 2008, the State entered a Voluntary Compliance Agreement ("VCA") with the United States Department of Health and Human Services" Office for Civil Rights ("OCR"). This agreement supersedes the VCA

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#### **DBHDD** Responsibilities

Strategic
Allocation of
Limited
Resources

Maintain
Performance
Gains and
Credibility

Advance
Transformation
Well Beyond
Scope of SAE

#### Supportive Housing Vision Statement

**TRANSFORM** the Georgia Housing Voucher Program into a leading model of Permanent Supportive Housing.

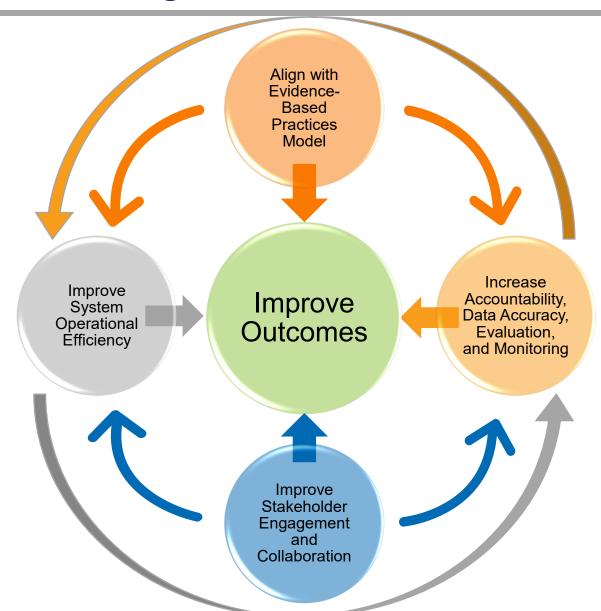
**DELIVER** collaborative, sustainable, and long-term outcomes at the individual and system level.

**LEAD** toward the reduction and ultimate end of chronic homelessness among DBHDD's target population in Georgia, as well as contribute to the end of homelessness throughout the state.

#### Supportive Housing Mission Statement

"House, support, and sustain eligible individuals in need who have severe and persistent mental illness, in order to prevent homelessness and promote independence and long-term recovery, in collaboration with our network of partners, efficiently and effectively."

## Supportive Housing 2.0 Goals



#### Why SAMHSA Supportive Housing EBP?

- Evidence-Based Practice (EBP) framework is scalable and sustainable
- Fidelity Monitoring Tool clearly outlines what is measured for compliance with model
- Positive experience with fidelity models in ACT and Supported Employment
- Why EBP? Model adherence improves individual outcomes

## Key Elements of SAMHSA'S Supportive Housing EBP

Individuals have tenancy rights

No lease provision that would be discriminatory

Treatment
Services are
voluntary;
eviction not
allowed due
no treatment

House rules if applicable cannot be discriminatory

Housing is not time limited and renewable

Housing choice and preference is assessed

Housing is affordable. No more than 30% of income toward rent

Housing is integrated – opportunity to interact with others with no psychiatric diagnosis

# Key Elements of SAMHSA'S Supportive Housing EBP

Choice in services based on need and preference

Can receive more or less intensive services based on need without losing home

Support services promote recovery to choose, get, and keep housing

Housing and treatment are distinct

#### Positive Developments in Supportive Housing

- SH 2.0 began in 2019, implementation "launched" October 1, 2020
- Development of GHVP Fidelity Monitoring tool and infrastructure
- Development of new Housing Support Service
- 64 SH system indicators identified to track and manage performance
- Begun implementation of new technological solutions
- GHVP enrollees began to rise in July 2020

#### Implementation of New Housing Support Service

- Planned launch date: July 1, 2021
- Housing Support Service will be required for all participants, replacing current "Wellness Case Management"
- DBHDD pilot with Step Up/Pathways in Region 3 provided insights and lessons learned for design and implementation
- Service comprised of unbundled Medicaid-billable supports
- Multiple providers to be identified through procurement and enrollment

# Coexisting with COVID-19 (Supportive Housing)

- DBHDD began responding to pandemic in March 2020
- GHVP covering household loss of income to help with rent, utilities, and groceries via Bridge Funding during the pandemic
- Bridge Funding can pay for temporary shelter for voucher holders
- Made GHVP resource of first resort through Unified Referral
- Participation in regular interagency calls with DCA, DPH, GEMA
- Deployed SAMHSA emergency grant funds to PATH for hotel/motel
- PATH Teams in Region 3 have supported multiple hotel sites housing individuals experiencing homelessness, continue to connect to housing resources

#### Opportunities and Challenges Ahead in Housing Continuum

- Need Positive Partnerships (clients, providers, advocates)
- Outreach and Education
- Reconstruct / Contract
   Residential Continuum
- Preserve Target Population of Most-in-Need

- Public Health Crisis
- Housing Affordability Crisis
- Evolution of Unified Referral
- Implementation of new Housing Support Service
- Incentivize Providers to Facilitate Movement Along the Residential Continuum